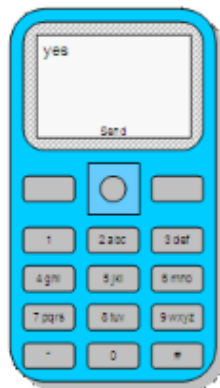


## HOW TO REGISTER YOUR PHONE FOR TEXT SMS

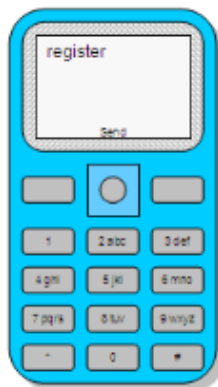
### Registering using SMS



To register using SMS text messages you must:

1. Send the word 'register' in an SMS message to 999
2. You will then receive SMS messages about the service
3. When you have read these SMS messages reply by sending 'yes' in an SMS message to 999
4. You will receive a SMS message telling you that your mobile phone is registered or if there is a problem with your registration

### Checking your Registration



You can check your mobile phone registration by sending the word 'register' in a SMS message to 999.

You will receive a SMS message telling you if your mobile phone is registered or if there is a problem with your registration.

#### Unable to Register

If you try to register and do not receive an SMS message from the emergencySMS service please check with your mobile communications provider to make sure they support the emergencySMS service.

***When an emergency happens – If an emergency happens we advise you only to use SMS to contact the emergency services if you have no other option. This is because it will take longer than other methods such as calling 999, however if you can't make the call, the text service is a valuable alternative.***

**What information should an emergency text message contain?**

**Create an SMS message containing the details below:**

- **Which service?** Need Ambulance, Coastguard, Fire Rescue, or Police
- **What?** Briefly what is the problem?
- **Where?** Be as accurate as possible when giving the location. The better your information is the faster the emergency services will be able to send help. Using the
- App What3Words is a very easy and useful way to give your location, particularly in rural areas. Alternatively, the OSLocate app provides an immediate grid reference and is another valuable resource.